

Dementia Friendly London



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**People affected by dementia
in greater London - no
matter who they are or
where they live - should be
able to enjoy the best
possible life.**



By 2022, London will a
dementia-friendly capital
city.

Our vision for London

Alzheimer's Society is working with the Greater London Assembly and other partners to achieve the following by 2022:

- 2,000 dementia-friendly organisations*
- 500,000 Dementia Friends
- Every London borough working towards becoming a dementia friendly community
- Meaningful involvement of people affected by dementia



Our Executive Board

Comprised of our summit speakers

- Staynton Brown, Director of Diversity and Inclusion, Transport for London
- Dr Vin Diwakar, Regional Medical Director, NHS England (London)
- Bernie Flaherty, Bi Borough Executive Director for Adult Social Care and Health and London ADASS Dementia Lead
- Superintendent Mark Lawrence, Metropolitan Police
- Gus Wilson, Greater London Authority
- Eddie Curzon, Director, London and Thames Valley, Confederation of British Industry
- Linda O'Sullivan, Head of Region (London and South East), Alzheimer's Society



Our People's Panel

Comprised of people affected by dementia, who live in London.

- Guide and advise on implementing of the Dementia Friendly London plan
- Review and prioritising action plans
- Help make the Greater London Authority more dementia-friendly



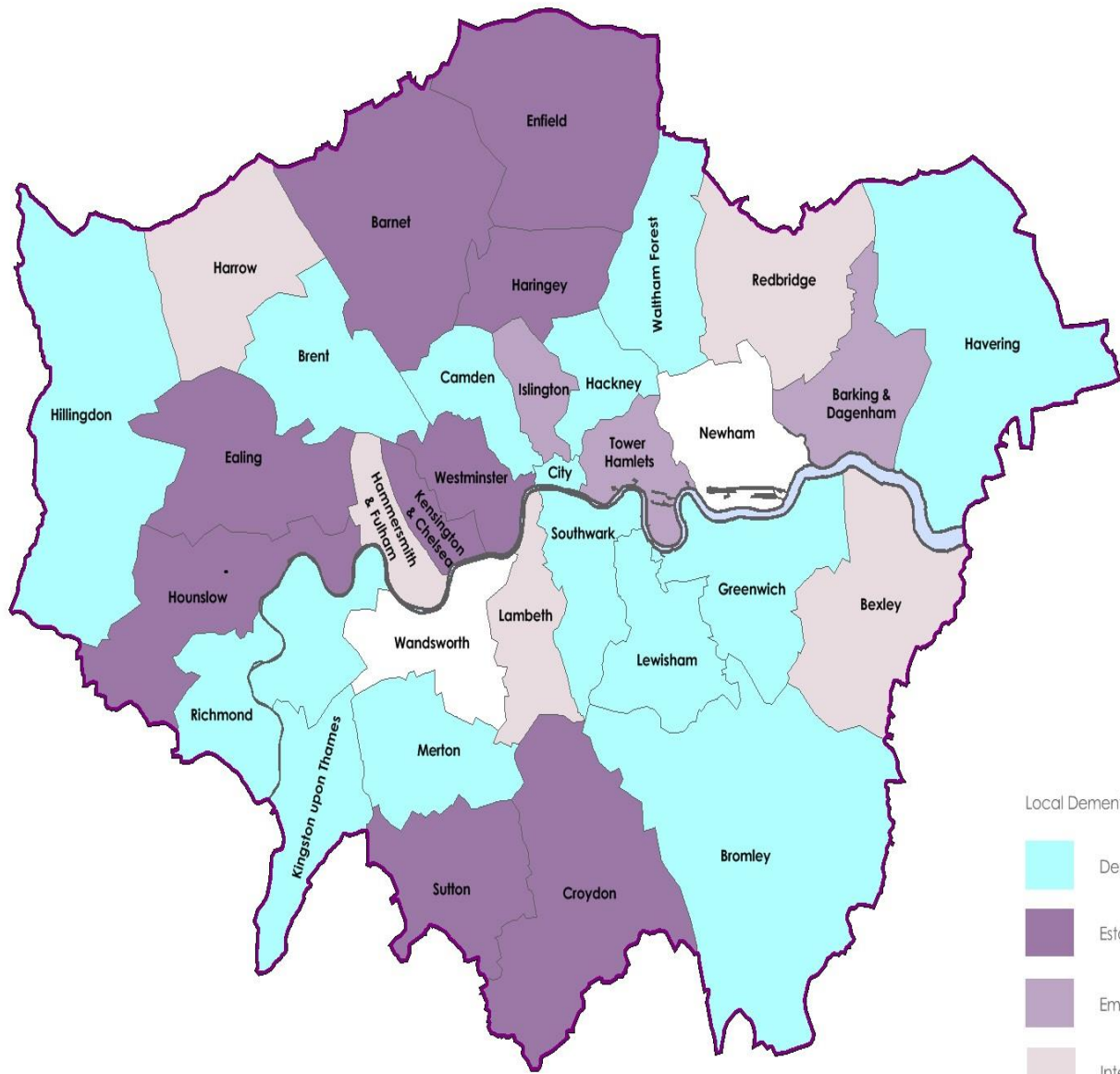
A Dementia-Friendly London is an inclusive and compassionate and dynamic city where Londoners affected by dementia are empowered and supported to live well.

People with dementia have told us they want to:

- *Travel to where they want to go safely*
- *Live somewhere they feel supported, understood and included in community life*
- *Receive the help they need to access quality health, care and support services when and where they require it*
- *Can participate in all that London has to offer in arts, culture and leisure*
- *Feel confident to visit local high streets and town centres*



Our vision



Local Dementia Action Alliance in London



How are we doing?

What's our strategy?

Working areas:

- Transport
- Housing
- Health and social care
- Arts, leisure and culture
- Businesses and shops

- *People* – raising awareness and improving understanding (through creating Dementia Friends)
- *Place* – accessibility of the physical environment
- *Process* – how people access services and support
- *Practicalities* – the internal mechanisms that need to be put in place to ensure plans can be delivered

OUR PROGRESS

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Dementia
Friendly London

Housing and Property

Actions to date

- Seconded reviewing planning guidelines at City Hall with the London Planning team
- Group formed by housing providers and a commercial property company to come up with asks for London
- Members meeting to discuss what Dementia Friendly Housing in London means – e.g. minimum standards for void* properties



Transport

Actions:

- Working with Transport for London (TfL) on accessibility, raising staff awareness and consulting people with dementia
- TfL new e-learning Dementia Friends package launching in November 2018 fronted by CEO Mike Brown
- Working with bus companies to raise awareness with drivers
- Working with Council officers, Dial-A-Ride and other organisations to solve problems people with dementia raise.*



Metrolink bus drivers in Brent

Health and Social Care

Actions:

- Working with NHS England London and the Dementia Clinical Network to standardise and decrease the time taken to receive a diagnosis of dementia from initial appointment
- Increasing knowledge and awareness of GPs and making doctors' surgeries more accessible.
- Promoting social prescribing, where patients are signposted to community groups and activities.



Arts, Leisure

Culture

**Businesses and
Shops**

Actions:

- Working with Mayoral partner organisations including Museum of London
- Working with previous partners (for example, GLL) on leisure, and forging new relationships.
- Sector groups to use networks to encourage organisations to make small changes to make a big difference



Contact

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www.alzheimers.org.uk/get-involved/dementia-friendly-communities/dementia-friendly-london